



Cheryl Kassner
CEO and Owner

Complete Interactive Technologies Earns Zultys' Circle of Excellence Award for Outstanding Achievements in Customer Experience & Support

ENGLEWOOD, CO — April 4, 2025 – Technolink of the Rockies, today announced that they've once again earned Zultys' Circle of Excellence award, marking their second consecutive year as a top-performing partner. This accolade recognizes Technolink of the Rockies' outstanding achievements in unified communications sales and service, highlighting their commitment to technology solutions that drive business success and customer engagement.

As part of this recognition, Cheryl Kassner, Owner and CEO at Technolink of the Rockies, joined a group of Zultys' highest-performing partners on an exclusive trip to the JW Marriott Guanacaste Resort & Spa in Costa Rica. More than just a celebration, the experience provided a unique opportunity for collaboration and knowledge sharing among top industry leaders. Against the backdrop of hacienda-style architecture and the Pacific coastline, honorees connected with peers, exchanged insights, and explored new strategies to drive business success. The trip fostered a deeper sense of community among award recipients, reinforcing their shared commitment to delivering exceptional communications solutions. "We're honored to receive the Zultys Circle of Excellence award for the second year in a row," said Kassner.

"Our partnership with Zultys allows us to provide businesses with a secure, reliable, and user-friendly communications platform that enhances collaboration and customer interactions. Our shared commitment to exceeding customer expectations

and providing industry-leading support makes Zultys a valuable partner."

John Osgood, Executive Vice President of Sales and Marketing at Zultys, applauded Cheryl Kassner's leadership and Technolink of the Rockies' dedication to customer success. "Since becoming a Zultys partner in 2017, Cheryl and her team have set the bar high, delivering exceptional service to many businesses, including multi-site medical practices, property management firms, and financial institutions. They remain one of our top-performing Partners nationwide, and we commend them for their unwavering 'customer-first' approach and their well-earned recognition at our Circle of Excellence."

Through their collaboration with Zultys, Technolink of the Rockies ensures customers have access to the communications technology they need to streamline operations, increase real-time collaboration, efficiently manage high call volumes, drive brand loyalty, and elevate the overall customer service experience. Winning the Circle of Excellence award for a second year underscores Technolink of the Rockies' dedication to deepening their understanding of Zultys' offerings and their ongoing commitment to serving their community's communications needs.

ABOUT TECHNOLINK OF THE ROCKIES

Founded in 1983, Technolink of the Rockies is able to fulfill all of its customers' technology needs. The company is the premier resource for

business phone systems (VoIP and Session Initiation Protocol (SIP) provisioning), Managed IT Services, Network Security, Video Conferencing and Disaster Recovery. Technolink of the Rockies has built a team of professional voice and data specialists whose goals are maximum customer satisfaction through total customer service. The company designs, implements and monitors end-to-end solutions.

Technolink of the Rockies delivers the future by linking business technologies today! For more information, please call 303-790-8700 or visit us at www.asktechnolink.com.

About Zultys

Zultys delivers an easy-to-use, secure, and reliable platform designed to streamline all forms of communications and increase productivity for businesses of all sizes. Please visit <https://www.zultys.com/> for more information.

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