



Jeff O'Neill VP of Sales

## WEBSHARING BECOMES A MUST FOR TODAY'S SMALL TO MID-SIZED BUSINESSES

SMBs Turn to Teleco of the Rockies For Robust Websharing Technology

ENGLEWOOD, CO – April 29, 2013 - Teleco of the Rockies, an industry leader in unified communications, announced today that the company has significantly expanded the breadth and depth of their websharing solutions. Websharing enables realtime point-topoint communications as well as multicast communications fro m one sender to many receivers. Businesses have been particularly attracted to websharing because of its ability for users to conduct meetings, training events, lectures, or short presentations from any computer with ease.

Over the past several years, websharing has evolved into one of the main forms of communication among top businesspeople because it enables businesses to collaborate in real-time through webinars, teleconferences and online presentations. With more and more interaction going online, the need for one-to-many communication capabilities is becoming increasingly evident in many SMBs. Teleco of the

Rockies has noticed this trend and is equipping businesses in the area with powerful websharing tools that promise to maximize effective communication between businesspeople. There is an abundance of websharing solutions available, but many lack key functionality. When assessing the quality of a particular websharing tool, here

Slide show presentations where images and
 PowerPoints are presented to
 the audience to engage the
 audience while the presenter
 discusses slide content.

are some features to look for:

- Live or Streaming video where full motion webcam,
  digital video camera or
  multi-media files are pushed
  to the audience.
- Meeting Recording where presentations can be recorded for later viewing and/or distribution.
- Chat for live question and answer sessions, limited to the people connected to the meeting. In many tools, texts can either be set to public or private.

- Polls and surveys this allows the presenter to conduct questions with multiple choice answers directed to the audience. This is a good way to monitor engagement and reach consensus on various topics.
- Screen sharing/desktop sharing/application sharing this allows participants to view anything the presenter currently has shown on their screen. Some screen sharing applications allow for remote desktop control, which allows participants to manipulate the presenters screen.

As a rule of thumb, websharing solutions should contain most of the aforementioned features. The standard of websharing tools has been raised over the years and anything less than the above is inadequate.

"We've been deploying websharing solutions for years," stated Jeff O'Neill, VP of Sales of Teleco of the Rockies. "As soon as this form of communication came out, we knew it would be a very important medium. We've

analyzed the market and determined which features are must-haves, nice-to-haves and which are utterly unnecessary. When we sit down with businesses or organizations, we assess their needs and then recommend a solution that best fits. While we definitely see that the vast majority of businesses do need some form of websharing capability, some organizations can benefit from a simplified solution where others need something more comprehensive. Either way, our goal is and has always been, to improve our customer's productivity and overall

profitability through advanced technology. Putting our customers first has always served us well and is the main reason for our success."

## ABOUT TELECO OF THE ROCKIES

Teleco of the Rockies is the nation's most customer-oriented business telephone and data communications company. The company's goal is maximum customer satisfaction through total customer service. Teleco of the Rockies provides its customers with a variety of telecommunications solutions

including VoIP, traditional PBX, and pre-owned equipment, which are serviced by Factory Certified technicians. Customers are thoroughly trained in every component of their system by a highly experienced customer service team.

Founded in 1983, Teleco of the Rockies has offices in Denver and Fort Collins. The company maintains a national footprint through its national services network supporting businesses throughout the United States. For more information on Teleco of the Rockies, call 303-790-8700 or visit www.telecorockies.com.